

Utility System Operator (Hydro)

Holyoke Gas & Electric Department

Formed in 1902, HG&E is a municipally owned utility that provides electricity, natural gas, and fiber optic internet services to over 18,000 customers. Our mission to our customers is simple: "HG&E will provide competitive rates, innovative and sustainable energy solutions, reliable service, and excellent customer care." We are currently looking for a qualified candidate to fill this vacancy.

DUTIES:

Operate supervisory control equipment to start-up, synchronize, load, control & monitor various Department functions including hydroelectric generation systems, canal operating system, and electric production areas. Monitor Department security and fire monitoring systems. Monitor the Department's relative position in electric markets and adjust operations accordingly. Communicate with energy supply organizations including but not limited to ISO-NE. Coordinate with other Department personnel to ensure safe operation and maintenance of all equipment. Dispatch incoming calls for assistance to proper Departmental personnel as need. Utilizes PC based computer control systems, and performs various operation and maintenance duties as required. Perform other related duties as required.

MINIMUM REQUIREMENTS:

- High School Diploma or GED; successful completion of ISO-NE Supply and Resource Demand Operator Training within probationary period.
- Minimum two (2) years' experience as an Assistant Operator or related experience.
- Ability to work 12-hour rotating shift, emergency and planned overtime as assigned.
- Demonstrated proficiency with MS Office software, basic computer navigation skills.
- Ability to perform complex mathematical operations.
- Demonstrated ability to read, understand and interpret circuit diagrams of generating stations, substations, and electric distribution facilities.
- The ability to lift and manipulate 50 lbs., climbing ladders and working on elevated surfaces.
- Ability to work in a team environment, communicate effectively with other team members and a positive attitude are a must.
- Self-starter and ability to perform work alone with little direct supervision is required.
- Perform other related duties as required.
- Regular and reliable attendance.

PREFERRED REQUIREMENTS (IN ADDITION TO ABOVE):

- Associate Degree in Engineering or other technical discipline.
- Over five (5) years of utility energy and dispatch experience, rotating shift experience.
- Experience working in electric power utility a plus; MA DPS Hoisting Class 1B, 2A, and 3A license.

POSITION PAY/PAY RANGE

- \$44.11 – \$51.91 hourly. Starting salary depends on qualifications and experience.

REMARKS:

- Ability to pass background screen, pre-employment physical and drug screen and subject to Random Drug Tests
- Posting closes on **11/29/2025**.

Send all materials to:
Holyoke Gas & Electric Department
Attn: HUMAN RESOURCES DEPT.
99 Suffolk Street
Holyoke, MA 01040
humanresources@hged.com