

**Gas Service Technician – Gas Division**

Formed in 1902, HG&E is a municipally owned utility that provides electricity, natural gas, and fiber optic internet services to over 18,000 customers. Our mission to our customers is simple: “We will provide competitive energy rates, reliable service, and excellent customer service”. We are currently looking for a qualified candidate to fill a vacancy.

**DUTIES:**

Under supervision perform various repair and maintenance procedures pertaining to gas & electric appliances, such as heaters, stoves, dryers, gas ranges, water heaters, furnaces, detect and repair gas leaks on appliances, replacing, testing meters, and perform related work as required.

**MINIMUM ENTRANCE QUALIFICATIONS & REQUIREMENTS:**

- Associate’s degree or equivalent experience in HVAC, appliance, service and repair, or related programs, or Certificate of Completion from recognized HVAC or appliance service training program.
- Demonstrated proficiency in diagnosing, repairing and maintaining gas & electric residential and commercial appliance and HVAC equipment; which includes but is not limited to hot air furnaces, forced hot water furnaces, steam boilers, hot water boilers, hot water heaters, unit heaters, stoves, dryers, cook tops, etc.
- Demonstrated knowledge of plumbing, heating, piping and electrical codes.
- Ability to read and interpret complex wiring diagrams and prints.
- Ability to use service testing equipment, PC, Email, Word & Excel.
- Ability to work in a self-directed work environment.
- Ability to move, push, pull and/or lift up to 35 lbs. variable distances; requires mobility and flexibility to walk, bend, kneel in difficult working positions.
- Ability to lift and move ladders.
- Ability to work outdoors in temperatures exceeding 90 degrees or below 32 degrees Fahrenheit.
- Ability to perform general duties in a safe manner without endangering themselves, customers or property.
- Excellent written and verbal communication skills and ability to multi-task.
- Must possess strong analytical and problem-solving skills and be customer service oriented.
- Willingness and able to work overtime on off hour peak and repair calls.
- Regular and reliable attendance.
- More than two (2) years of demonstrated related experience.

**PREFERRED ENTRANCE QUALIFICATIONS (IN ADDITION TO ABOVE):**

- The ideal candidate will possess a Gas Fitter, Pipe Fitter, and Plumber’s License.
- 3-5 years of demonstrated supervisory experience in the service field is a plus.

**LICENSE AND/OR CERTIFICATION REQUIREMENTS**

- Valid MA Driver’s License with good driving record to drive department vehicles.

**REMARKS:**

Successful candidates must be able to pass pre-employment physical, drug-screening, and criminal background check. Position hourly pay \$51.19. Position subject to full compliance with applicable federally mandated programs, including but not limited to drug and alcohol (49 CFR 199) and operator qualification (49 CFR 192). Position serves in on-call rotation, provides emergency response and overtime as necessary and is dependent upon experience and qualifications. Position Schedule 7:00am-3:00pm, 8:00am-4:00pm, 3:00p-11:00pm rotation.

**APPLY:**

Interested persons should apply in writing to [humanresources@hged.com](mailto:humanresources@hged.com), on or before July 28, 2026