

Save Energy and Money With a Digital Setback Thermostat

HG&E Can Now Install a Digital Setback Thermostat in Your Home for Just \$80*

Looking for a way to save money on your heating and cooling bills? **Studies show that turning back your thermostat from 72° to 62° each night can save you 10%.** And if you set back the temperature while you're away at work, those savings can climb to 15% off your winter heating bills.

Digital setback thermostats make it easy to control the temperature in your home automatically. **And HG&E now offers convenient in-home installation of these thermostats for just \$80.**

The package includes a PSG Medallion Series digital thermostat capable of two setback commands with weekday and weekend schedules.

The thermostat is easy to use, and is Energy Star compliant. In addition, the large backlit LCD display is easy to read in a darkened room. This thermostat can control both heating and cooling systems.



Above: An easy-to-use Energy Star rated digital setback thermostat installed by HG&E will help to lower your utility bills.

To schedule an installation appointment call HG&E at 536-9300 select option 1 from the menu

For Residential Gas Heating Customers only.
*Thermostat is suitable for standard low voltage control systems only. Other non standard control systems may require an alternate thermostat model at a higher price. A limited supply of thermostats are available at this price. Pricing is subject to change without notice.

We'll get your heating system ready for winter for FREE!*

Cold weather is just a few months away... Is your natural-gas fired heating system ready? You can be certain with our **FREE Winter checkup service.** An HG&E service technician will inspect your system and have it ready for the winter season ahead.

But hurry... this great deal ends on September 11th. Call our service center at 536-9300 (menu option 1) to make your appointment today.

Winter checkup service

An HG&E service technician will:

- Perform a system safety check
- Re-light pilot (if necessary)
- Lubricate circulators

Your cost: FREE! (must call by 9/11/09)

* Service is for natural gas fired boilers and furnaces only. For free service **an appointment must be made prior to September 11th 2009**, and booked for a date prior to September 30th 2009 **during normal business hours (Monday-Friday 9AM-3PM).** Services booked after these dates or time periods are subject to our regular service pricing. Capacity under this special program is limited, please book early to secure your appointment. Any additional necessary work discovered at time of the free inspection, may be performed at the Customer's option and will be billed at standard HG&E labor & parts rates.

Available to residential customers only, limit one specially-priced winter check-up per customer.



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Looking to save energy?



Some simple tips to help you reduce your utility bills this summer:

- 1** If you have central air conditioning set your thermostat to 78° or higher during the summer months. And don't forget to set your thermostat to 85° or higher when you leave your home for more than four hours.
- 2** Use ceiling fans or portable fans whenever possible. Moving air feels four to six degrees cooler.
- 3** Turn off or replace your light bulbs. Most energy from standard incandescent bulbs becomes heat. Compact fluorescent bulbs use 75% less electricity and produce much less heat than standard bulbs.
- 4** If possible, add trees and shrubs to the east, west and south sides of your home to reduce cooling costs. Shade air conditioner condenser units, but leave room for air to properly flow.
- 5** If you heat your swimming pool, set its temperature to 78°, the Red Cross recommended temperature. Each rise of one degree significantly increases energy costs. If you want warmer water, consider alternative forms of heating such as solar covers and solar systems.

helpful telephone numbers



**HG&E Customer Accounts
(413)536-9300**
for general account and
incentive program questions

**HG&E Credit Department
(413)536-9300**
to discuss past due bills and
set-up payment arrangements

**MuniHELPS Audit Hotline
(888)333-7525**
for conservation questions
or to schedule an energy audit

**Valley Opportunity Council
(413)552-1548**
to apply for low-income
fuel assistance programs

**Salvation Army Good
Neighbor Energy Fund
(800)262-1320**
offers eligible families up to
\$275 to help pay heating bills

also visit our website at: www.hged.com/conserve

Energy Star rebates!



Energy Star appliances save you both energy and money... and now **with rebates from HG&E you can save even more** when you purchase qualifying energy-star products.

Just purchase a new clothes washer, refrigerator, dishwasher or room air conditioner before December 31st 2009 and your home can **save up to \$175!** Visit our website at:

www.hged.com/energystar

to download a rebate form and learn more about the program. Or contact our Customer Service Center at (413) 536-9300.

ENERGY STAR REBATES

Receive a **\$50 Rebate** from HG&E with the purchase of a qualifying energy-star certified:

- **Clothes Washer**
- **Refrigerator**
- **Dishwasher**

Receive a **\$25 Rebate** from HG&E with the purchase of a qualifying energy-star certified:

- **Room-Sized Air Conditioner**

• Qualified appliances must be purchased between 1/1/09 and 12/31/09 and must be postmarked by 1/15/10.

• Funding for this program is limited and HG&E reserves the right to stop issuing rebates at any time due to program funding depletion.

• Each utility customer of record is only entitled to one (1) rebate per appliance per year. No one utility account shall exceed four (4) rebates or \$175 in year 2009.

• Customer must receive electric service from HG&E to be eligible for rebates.

• Consult official rebate form for additional program conditions.



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