

# Mainlines

JULY 2015

A newsletter for the customers of the Holyoke Gas & Electric Department

## Keep this Summer Heat All Winter Long!

HG&E will get your heating system ready for the winter ahead for **FREE!**

**Make an appointment today!**

HG&E's Service Department: (413) 536-9300 (press 1)

Cold weather is just a few months away, plan ahead and get your natural gas fired heating system ready for falling temperatures. Call HG&E and schedule your winter checkup service today!

### Winter checkup service

An HG&E service technician will:

- Perform a system operation check
- Re-light pilot (if necessary)
- Lubricate circulators

**Your cost: FREE!** (must call by 8/28/15)

\* For free service, an appointment must be made prior to August 28, 2015, and booked for a date prior to September 30, 2015. Please contact us during normal business hours (Monday-Friday 9AM-3PM). Capacity is limited, and services booked after this date are subject to regular service pricing. Any additional problems uncovered at the time of the free inspection may be performed at the Customer's option, and will be billed at standard labor & parts rates. Service is for residential natural gas fired boilers and furnaces only.

## Save Money & Energy with a Digital Setback Thermostat

Studies show that turning back your thermostat from 72° to 62° each night can save you 10% on your winter heating bills. If you set back the temperature while you're at work, savings can climb to 15%.

Digital setback thermostats make it easy to control the temperature in your home automatically. **HG&E offers convenient in-home installation for just \$85\*.**

The package includes a PSG Medallion Series digital thermostat, capable of two setback commands, with weekday and weekend schedules.



The thermostat is user friendly with a large, easy-to-read LCD display. This thermostat controls both heating and cooling systems.

**Make an appointment today!**

HG&E's Service Department: (413) 536-9300 (press 1)

\*For Residential Gas Heating Customers only. Thermostat is suitable for standard low voltage control systems only. Other non-standard control systems may require an alternate thermostat model at a higher price. A limited supply of thermostats are available at this price. Pricing is subject to change without notice.

## Natural Gas Rate Comparison

May 2015 - October 2015 (average summer bill) - Residential customer consuming 43 CCF/month. (1376 CCF Annual Consumption) Amounts shown include all discounts. Rates effective as of 5/1/2015.

HG&E	\$45.49
Berkshire Gas <small>serving Pittsfield</small>	\$55.61
Columbia Gas <small>serving Springfield</small>	\$55.80

## Electric Rate Comparison

June 2015 - Residential customer consuming 500 kwh per month. Amounts shown include all discounts and use the fixed default generation supply price.

HG&E	\$60.06
National Grid <small>serving Northampton</small>	\$86.12
Eversource Energy <small>serving Springfield</small>	\$120.44

HG&E is a locally-owned utility company, which puts us in the unique position to make decisions based on the needs of the community. HG&E is committed to providing you with some of the lowest rates in the region.

For more information visit: [www.hged.com/rates](http://www.hged.com/rates)

# COMMUNITY NEWS

## Holyoke Early Literacy Initiative (HELI)



### PreK Expansion and Integration in Holyoke!

We are delighted to confirm that major steps are happening in HELI to continue to move Holyoke toward **universal, high-quality, kindergarten-aligned PreK for four-year-olds**.

In partnerships with HCS Head Start and the Valley Opportunity Council within the Holyoke Early Literacy Initiative, four new classrooms serving a total of **80 four-year-olds who have not attended PreK in the past** will open in Kelly, Lawrence, Morgan, and Sullivan

Leaders in HPS, HCS Head Start, VOC, and each receiving elementary school are hard at work making all the arrangements to fill these classrooms and get 2015-16 off to a great start for the young children and their families who will benefit. Information about enrollment opportunities will come soon.

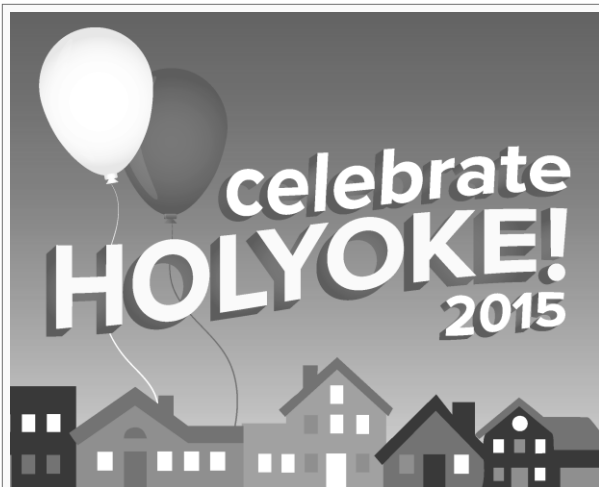
## Iniciativa de Alfabetización Temprana de Holyoke (HELI)

### Expansión e Integración de Preescolar en Holyoke!

Estamos encantados de confirmar que los principales pasos están sucediendo para continuar moviéndonos hacia un Holyoke **universal, Pre-K de alta calidad y alineados –kindergarten para niños de cuatro años de edad**.

Este año las asociaciones con Holyoke/Chicopee/ Springfield Head Start y Valley Opportunity Council dentro de la Iniciativa de Alfabetización Temprana de Holyoke, cuatro nuevos salones al servicio de un total de **80 niños de cuatro años de edad que no han asistido a Pre-K en el pasado** se abrirá - cada uno en Kelly, Lawrence, Morgan y Sullivan.

Líderes en las Escuela Públicas de Holyoke, HCS Head Start y VOC, y cada escuela primaria que recibiendo estos salones están trabajando duro haciendo todos los arreglos para llenar estas clases y conseguir que el 2015-16 tenga un gran comienzo para los niños y sus familias que se beneficiarán. Información sobre oportunidades de inscripción vendrán pronto.



**A celebration of local music, art, food, and community in downtown Holyoke, Massachusetts. Visit [www.celebrateholyokemass.com](http://www.celebrateholyokemass.com) for more information on the event, sponsorships, donations, and much more!**

**Dates: August 21, 22, & 23  
Location: Heritage State Park, Holyoke**



EMPOWERING YOUR WORLD

**HG&E Main Office**  
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## Payment Options

**Online Payment**  
[www.hged.com](http://www.hged.com)

**Walk-in/Drive-Thru**  
99 Suffolk Street  
Holyoke, MA 01040  
(413) 536-9300

**Mail**  
P.O. Box 4165  
Woburn, MA 01888-4165

**Holyoke drop boxes**

- Senior Center, 291 Pine Street
- C-Mart, 1500 Northampton Street
- DB Mart, 494 Westfield Road
- Stop & Shop, 28 Lincoln Street
- Stop & Shop, 2265 Northampton Street
- Wally's BP Shop, 297 Apremont Hwy

## Holiday Closings

**Labor Day**  
Monday, September 7

## Commissioners

Francis J. Hoey, III  
Robert H. Griffin  
James A. Sutter

## Manager

James M. Lavelle