

Mainlines

JUNE 2015

A newsletter for the customers of the Holyoke Gas & Electric Department

HG&E Receives National Reliability Award

As a mark of dedication to its innovation and commitment to exemplary service, HG&E has recently received the prestigious Diamond RP3 designation from the American Public Power Association.

RP3 status is awarded to municipal utility companies which provide customers with the highest degree of reliable and safe electric service. HG&E was proud to receive the designation, a status that is held by less than 2% of the country's over 2,000 municipally-owned utility companies.



From left: Brian Beauregard, Electric Superintendent; Sarah LaRose, Project Engineer; Lisa Fournier, Customer Service Representative; Jonathan Zwirko, Project Engineer.

Stay Cool and Save

From rebates on window air conditioning units to a program that can help you install an energy efficient central a/c system, HG&E has special programs that can help keep your home cool this summer. See below for more details:

Energy Star Rebates

Receive a \$25 rebate when you purchase an Energy Star rated room air conditioner. Visit our website at www.hged.com/energystar to download a rebate form.

Residential Energy Conservation Program

Receive up to \$5,000 in 0% interest assistance to install a high efficiency central air conditioning system. Visit our website at www.hged.com/recp to obtain details and an application.

Summer energy saving tips:

- ▶ Close shades, drapes, and blinds during the day.
- ▶ Use a microwave instead of the range/oven.
- ▶ During mild weather, use fans instead of air conditioning.
- ▶ Clean and replace air conditioner filters every two weeks during the summer.
- ▶ Plant shade trees. Outside shade can reduce air conditioning costs 30%.
- ▶ Keep a 2-3 foot clearance around air conditioning units to ensure proper circulation and optimum efficiency.

Important Customer Notice: To comply with Federal safety codes, HG&E must inspect your gas meter at least once every three years. HG&E uniformed personnel may be in your neighborhood to complete this inspection. Please contact HG&E if you have any questions at (413) 536-9300 (press 1).

Know what's below. Call 811 before you dig.

Attention excavators, contractors, and homeowners: Did you know Federal and State law requires that you contact Dig Safe before digging, trenching, landscaping, or performing any other excavation or earth moving operation? Dig safe and dig smart by calling 811 before you start.

**Dig safe.
It's the law.**

on-line at: www.digsafe.com

Dig Safe is a free service funded by member utility companies. There is no charge for you to use this service.



Friday, June 26
Holyoke Community College
Raindate: Saturday, June 27
For updates, visit www.holyoke.org

**Ample FREE Parking
Bounce Houses • Food Vendors
FREE Family Activities**

EVENT PRESENTED BY:

The City of Holyoke



HOLYOKE
COMMUNITY COLLEGE

ADMIT FOUR



**Holyoke Gas & Electric
2015 Annual Customer
Appreciation Nights**

Holyoke Blue Sox Game
Thursday, June 18th & Saturday, July 18th
6:30 p.m.
MacKenzie Field



This ticket can be used for admission into one or both of the games listed.

You're
invited



Holyoke Gas & Electric (HG&E) would like to invite you and your family to the 2015 Customer Appreciation Nights on Thursday, June 18 and Saturday, July 18!

Come out to watch the Holyoke Blue Sox take on the New Bedford Bay Sox (6/18/15) and the North Adams SteepleCats (7/18/15) at MacKenzie Field. Present the attached ticket at the gate for free admission.

Join us for a fun-filled night of family, friends, and great baseball. HG&E and the Holyoke Blue Sox thank you for your support!



EMPOWERING YOUR WORLD

HG&E Main Office
99 Suffolk Street
Holyoke, MA 01040
(413) 536-9300
www.hged.com

Customer Service Hours:
Monday - Friday
8:30 a.m. - 4:30 p.m.

Contact Customer Service:
(413) 536-9300
Customer_Accounts@hged.com

Marketing/Newsletter
Coordinator:
Kate Sullivan
ksullivan@hged.com

Payment Options

Online Payment
www.hged.com

Walk-in/Drive-Thru
99 Suffolk Street
Holyoke, MA 01040
(413) 536-9300

Mail
P.O. Box 4165
Woburn, MA 01888-4165

Holyoke drop boxes

- Senior Center, 291 Pine Street
- C-Mart, 1500 Northampton Street
- DB Mart, 494 Westfield Road
- Stop & Shop, 28 Lincoln Street
- Stop & Shop, 2265 Northampton Street
- Wally's BP Shop, 297 Apremont Hwy

Holiday Closings

**Independence Day
Friday, July 3, 2014**

Commissioners

Francis J. Hoey, III
Robert H. Griffin
James A. Sutter

Manager

James M. Lavelle

Holyoke Early Literacy Initiative (HELI)



Holyoke parents – we have exciting news!

HELI is offering FREE PRE-KINDERGARTEN for 4 YEAR OLDS in every elementary school next year! **It's a GREAT time to be a 4 year old in Holyoke!** Call today to find out how you can enroll your child in free pre-kindergarten. [413-788-6522 or 413-552-1559 or 413-534-2000]

And remember HELI Parents...remember to do "One Thing a Day" to support your child's literacy. Talk, Read, Sing together. It matters. For more info, visit <https://www.facebook.com/helionethingaday>.

Iniciativa de Alfabetización Temprana de Holyoke (HELI)

Padres de Holyoke – tenemos excelentes noticias!

HELI está ofreciendo EDUCACION DE PRE-KINDER GRATIS para niños de 4 AÑOS DE EDAD en todas las escuelas elementales el próximo año escolar! **Es un gran momento de ser un niño de 4 años en Holyoke!** Llame hoy para saber cómo usted puede inscribir a su hijo en el pre-kinder gratuito. [413-788-6522 or 413-552-1559 or 413-534-2000]

Y recuerden padres HELI recuerde hacer "Una Cosa al Día" para apoyar la alfabetización de su hijo. Hablar, leer, cantar juntos. Es importante. Para obtener más información, visite <https://www.facebook.com/helionethingaday>.



Positively Holyoke Summer Concerts

Presented by Holyoke Rotary - www.positivelyholyokey.com

Wednesday Nights in July - 6-8pm - Holyoke Heritage State Park

July 8
Out of the Blue
Rock & Roll

July 15
Brass Attack
Classic/Modern Rock

July 22
The Franny O Show
Cover/Original Songs

July 29
Ireland Parish
Irish Ballads