

Mainlines

MARCH/APRIL 2007

A newsletter for the customers of the Holyoke Gas & Electric Department

Barrett Fishlift at the Holyoke Dam to Open for Season on May 9

The Barrett Fishway at the Holyoke Dam was the first and most successful fishlift on the Atlantic coast. It consists of two elevators or "lifts" which carry migrating fish up and over the Holyoke dam. Visitors can watch the lifts in action from an observation deck overlooking the Connecticut River. After the fish are lifted, visitors can witness their migration as they swim by viewing windows and continue their upriver journey to spawn in the rivers of their birth.

**The Robert E. Barrett Fishway is open
May 9th - June 17th 2007**

Wednesday - Sunday from 9am-5pm

**Call 1-800-859-2960 for
more information**

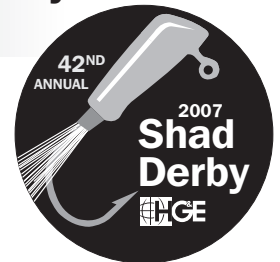
The Barrett Fishway is staffed by knowledgeable and friendly guides who are available to share information about migratory fish and their restoration efforts. We invite every HG&E customer to join us this year for a tour of this amazing lift system.

**To download a brochure with driving directions
and more information about the facility visit our
website at: www.hged.com/fishlift**

2007 HG&E Shad Derby May 12-13, 19-20

**Fishing Tournament!
Open to everyone!
Prizes! Trophies!**

Sponsored by
Holyoke Gas & Electric



**FOR MORE INFORMATION VISIT
OUR WEBSITE AT: www.hged.com/shadderby**



Friday June 29th
(raindate Saturday 6/30/07)

To be held at:
**Holyoke
Community
College Field**
Homestead Avenue

Is your family on the HG&E Budget Plan?

The Budget Plan program helps
equalize high winter heating bills over
a twelve month period. An enrollment
form is on the back of this newsletter.



Electric Rate Comparison

March 2007 - Residential customer consuming 500 kwh per month. Amounts shown include all discounts and use the fixed default generation supply price.

HG&E	\$55.54		
National Grid	\$86.73	+56%	serving Northampton
Western Mass Electric	\$89.23	+61%	serving Springfield

Natural Gas Rate Comparison

Average Winter Bill (Nov 2006-April 2007) - Residential customer consuming 179 CCF per month. (1376 CCF Annual Consumption) Amounts shown include all discounts.

HG&E	\$262.58		
Baystate Gas	\$261.04	-0.6%	serving Springfield
Boston Gas	\$315.45	+20%	serving Boston

COMMUNITY EVENTS

16th Annual Future Begins Here Gala

Holyoke Mall • Sunday May 6th 2007

The Gala event will be held on the Lower Level of Holyoke Mall near the Blue Entrance. Enjoy an evening filled with fine dining and the music of the Eric Bascom Jazz Ensemble along with a live auction as well as a silent auction. The event will benefit the Children's Museum at Holyoke Inc, The Therapeutic Equestrian Center, the Holyoke Public Library and Holyoke Rows Inc. Tickets are \$30 and will be available at the door or can be purchased in advance at the Holyoke Mall Customer Service Booth.

If you would like to donate an item for the silent or live auction, please contact Stephanie Moore, Executive Director of Holyoke Rows, by calling 586-8612 or e-mail at holyokerows@hotmail.com



Are wintertime heating bills upsetting your budget?

It seems as if everyone dreads high winter energy bills. But now, Holyoke Gas & Electric has a solution that makes heating costs easier to manage. HG&E's budget plan divides your bills into twelve monthly payments, thereby making household budgeting simple. This year, be smart and plan ahead for next winter by joining HG&E's budget plan right now.

Signing up is easy, just return the form on the back of this flyer with your monthly HG&E bill payment and we'll send you more information about the Budget Plan accompanied by a quote of what your monthly HG&E Budget Plan payment would be.

How do we calculate the estimated cost?

The estimated cost is determined from previous utility bills or is calculated by our engineers. The estimated cost is then divided into 12 equal monthly payments, to start with your June billing. Your Budget Plan payment will then be reviewed after the January billing and will be automatically adjusted if necessary.

► Complete the form on the right and return to HG&E with your bill payment by April 30th.

Am I eligible to enroll in the Budget Plan program?

All Holyoke Gas & Electric customers are already eligible to participate in the Budget Plan at no additional cost.

Note: Your account must have a \$0 balance and your location must have one year of billing history to enroll in the program.

See the back of this form for additional information on the Budget Plan Program.

Send in this form for a free estimate.



Please send more information. There is no obligation to enroll.

- We're currently on the budget plan and wish to continue this service.
- We're interested in the budget plan. Please tell us what our monthly payment would be.
(must have a \$0 account balance and one year of billing history at this location)
- We're interested in direct payment withdrawal. Please send information.

I currently heat my home with:

- Gas Electricity Other

Account information:

name

service address

HG&E account #

telephone number

► Please return to this form to HG&E by April 30th

CLIP AND RETURN WITH YOUR BILL 