

electric



Electricity is vital to the operation of your business, and HG&E offers your company an extremely reliable source of electricity at some of the lowest rates in New England.

Reliable Local Service

Despite the unpredictable New England climate, our electric distribution system has a 99.995% in-service time. Our average customer experiences less than one outage every two years with an average time to service restoration of less than 90 minutes. Our robust distribution network can even provide your business with redundant electrical feeds from multiple substations, thus further increasing our already impressive reliability rating.

And if your business experiences a power interruption, our locally dispatched service and engineering crews are ready to serve, 24 hours a day, seven days a week.

Low Rates

HG&E is proud to offer some of New England's most competitive electric rates. And we will offer your business additional discounts for primary metering or transformer ownership. We even provide an extra 10% prompt payment discount on all energy services to customers who pay their bills within 15 days of receipt.

Businesses that relocate to or grow their facilities within Holyoke are afforded additional incentives under our Economic Development Discount Program. Under this program your business will receive extra savings on your electric bill for the first three years of operation of your new or newly expanded facility.

Engineering Services

Our optional advanced consumption monitoring service can provide your business with monthly spreadsheets and graphs that display your business's electrical consumption in 15-minute intervals. We're also committed to helping your business use power more efficiently, providing free technical services such as arranging for energy audits, power quality analysis, power factor studies, and rate analysis. We're always ready to help.