



SUBJECT: Account Information Security — (Residential Customers)

Dear HG&E Customer:

Holyoke Gas & Electric now offers an optional account information security measure that will apply password protection to your account. This service requires the use of a customer-supplied password prior to conducting any activity or accessing information on the account.

If you would like to sign-up for password protection for your account, please complete the form below and return the information with your payment in the enclosed envelope or mail to the attention of: Holyoke Gas & Electric Customer Service; 99 Suffolk Street; Holyoke, MA 01040 at your earliest convenience.

If you have any questions about this service, please contact our Customer Service Department at (413) 536-9300. **Again, this is an optional service.**

Sincerely,

Lisa Rogers
Customer Accounts Supervisor

**Complete the form below
and return with your payment**



Account Security Password Selection

Customer Name: _____

Service Address: _____

Account #:

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Password: (select one of the following)

Mother's Maiden Name: _____

Anniversary Date: _____

Last Four Digits of Social Security #: _____

This information
can be found in
the upper right
hand corner of
your monthly bill.



Enclose this
form with your
payment or mail
to: HG&E,
99 Suffolk St,
Holyoke, MA
01040-5082